README for Online Service Providers
August 1996

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HOW TO USE THIS DOCUMENT

To view Services.txt on screen in Notepad, maximize the Notepad window.

To print Services.txt, open it in Notepad or another word processor, then use the Print command on the File menu.

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OVERVIEW

The online service providers listed in this folder are made available to you for your convenience. You can select the online service provider of your choice.

PRODUCT SUPPORT AND PAYMENTS

By selecting an online service provider listed in this folder, you will be establishing an account with that online service provider and not with Microsoft Corporation. Therefore, your payment will be due to the online service provider. The online service provider you select will provide you with specific payment instructions.

Microsoft does not provide technical support for the services that

your online service provider renders. If you have any questions
concerning a particular online service provider's policies or
offerings, you should contact the online service provider directly.

If you use one of the following online service providers, technical
support information is provided below.

America OnLine (in the U.S.)

Telephone:
  Technical support: 1 (800) 827-3338
  Sales and billing: 1 (800) 827-6364

AOL UK (in the U.K.)

The UK AOL client software included in this release is version 2.5i of
the AOL software. You will be able to download an update
to version 3.0 when it becomes available.

Telephone: Technical Support Customer Service Centre: 0800 279-7444.

Further information about our terms and conditions is available online,
or call the free General Enquiries number: 0800 376-5432.

AT&T

Telephone:
  Inside the U.S.: 1 (800) WORLDNET [1 (800) 967-5363]
  Outside the U.S.: (201) WORLDNET [(201) 967-5363]

CompuServe

Telephone (U.S. and Canada only):
  Customer service: 1 (800) 848-8990
  Signup support: 1 (800) 336-6823
Online:
  To access online assistance, type GO MEMBER

WOW! from CompuServe

Telephone:
  1 (800) 9FORWOW [1 (800) 936-7969]
Online:
  To write or talk to CompuServe representatives, select
  Member Services, Member Care

TO SET UP A NEW ACCOUNT
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If you decide to select one of the online service providers listed
in this folder, just click the icon for that online service provider;
this will begin setting up your computer for access with that provider.

TO SET UP YOUR COMPUTER TO USE AN EXISTING ACCOUNT

If you already have an account established with one of the Online
Service Providers listed in this folder, you can click the icon
for that online service provider to begin setting up your computer
for access using your existing account.